

# KID'S CLUB POLICIES

## Hours

Monday–Thursday: 8:30AM–12:00PM & 4:30PM–8:00PM

Friday: 8:30AM–12PM & 4:30PM–7:30PM

Saturday–Sunday: 8:15AM–1:00PM

## Ages

6 months–12 years

## Rates

\$5 per child, per hour.

Duration of care will be rounded up to the next half hour.

**There is a 2 hour max for Kid's Club use.**

In Kids Club we strive to provide the best experience for all of our guests.

In order to maintain the quality of service, we kindly ask that you adhere to the following policy: If a guest arrives 15 minutes or more after their scheduled reservation time, we reserve the right to cancel the reservation to accommodate other customers. If you need to make changes to your reservation or expect a delay, please let us know in advance to avoid any inconvenience.

- We recommend reservations and walk-in availability cannot be guaranteed without a reservation.
- If you need to cancel your reservation, please do so on the All Sport App or by calling the front desk. If a guest arrives 30 minutes or more after their scheduled reservation time, we reserve the right to cancel the reservation to accommodate other customers.
- Wellness checks will be done for all children entering Kid's Club. Staff will visually check children for signs of illness (including, but not limited to, flushed cheeks, runny nose, fever, rapid or difficulty breathing, cough, fatigue, extreme fussiness, etc.) Children exhibiting any sign of an illness will not be allowed in Kid's Club. If a child shows signs of illness after being dropped off, parent/guardian will be notified and asked to pick up their child immediately.
- We understand that some children may have a hard time adjusting to being dropped off at Kid's Club. Unhappy children will be comforted for approximately 15 minutes, after which their parent/guardian will be called to Kid's Club.
- All parents/guardians are required to remain within the All Sport facility for the entire duration that their child is attending Kid's Club.
- All parents/guardians are required to check in with a staff member when dropping off and picking up their children.
- The adult that drops the child off at Kid's Club must be the same as the one who picks them up.
- Payment will be charged to parent/guardian's All Sport account and billed the cumulative total every 2 weeks, aligning with the membership billing cycle.
- Children are encouraged to wash or sanitize hands upon arrival and departure.
- No food or snacks are allowed in Kid's Club. Water bottles are allowed.
- Diapering is not provided by Kid's Club Staff. Parents/guardians will be called by staff.
- All Sport is not responsible for children's personal belongings. If an item is found by staff, it will be placed in lost and found at the check in desk.

Updated 3/28/25